
MHHS Migration



Contents

1 Introduction 4

2 MHHS Migration..... 5

3 MHHS Reverse Migration..... 62

4 Change of Advanced / Smart Data Service Agent 71

SCHEDULE 34

MHHS Migration

Version: 4.01.1

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<u>Domestic Suppliers</u>	<u>Mandatory</u> for electricity
<u>Non-Domestic Suppliers</u>	<u>Mandatory</u> for electricity
<u>Gas Transporters</u>	N/A
<u>Distribution Network Operators</u>	<u>Mandatory</u>
<u>DCC</u>	N/A
<u>Metering Equipment Managers</u>	<u>Mandatory</u> for electricity
<u>Non-Party REC Service Users</u>	N/A

Change History

Version Number	Implementation Date	Reason for Change
1.0	22 September 2025	R0209, R0241
1.1	27 February 2026	R0293
<u>4.0</u>	<u>CML effective date</u>	<u>Part of whole of REC update as part of Code Reform.</u>

1 Introduction

1.1. This [REC Schedule](#) sets out the processes to be followed to enact [MHHS Migration](#) or [MHHS Reverse Migration](#). [MHHS Migration](#) and [MHHS Reverse Migration](#) involve a number of [Market Participants](#) with associated requirements governed within both the [BSC](#) and this [Code](#). References to the [Supplier Meter Registration Service](#) and [Advanced / Smart Data Service Agents](#) are included for information only. Any requirements on the organisations which provide these services are defined and governed within the [BSC](#).

1.2. Paragraphs 2 and 3 define separate processes for:

- (a) [MHHS Migration](#) enacted at the same time as a [Switch](#) or [Initial Registration](#);
- (b) [MHHS Migration](#) enacted as a change of [Supplier Agent](#) with no concurrent [Switch](#) or [Initial Registration](#); and
- (c) [MHHS Reverse Migration](#) as a result of a [Switch](#) or [Initial Registration](#), where an [MHHS Metering Point](#) is registered by a [Gaining Supplier](#) that is not [MHHS Activated](#).

1.3. When enacting an [MHHS Migration](#), the [Electricity Supplier](#) is expected to initiate an [Advanced / Smart Data Service Agent](#) and [Meter Operator Agent \(MOA\) Appointment](#) at the same time. A [Metering Point](#) will be deemed to be [MHHS Migrated](#) where a successful [Supplier Agent Appointment](#) takes effect with either or both the [Meter Operator Agent](#) and/or [Advanced / Smart Data Service Agent](#) being successfully [Appointed](#) using a [DIP Market Message](#). As long as at least one appointment is successful, then the [Metering Point](#) will have been [MHHS Migrated](#).

1.4. For a [Metering Point](#) that has been [MHHS Migrated](#) (and which has not been [MHHS Reverse Migrated](#)), the standard processes for Appointing [Meter Operator Agents](#) shall be followed, as defined in Part D of the [Metering Operations Schedule](#). For a [Metering Point](#) that has not been [MHHS Migrated](#), the standard processes for Appointing [Meter Operator Agents](#) shall be followed, as defined in Part E of the [Metering Operations Schedule](#).

1.5. [Associated Import / Export Metering Points](#) are not required to undergo [MHHS Migration](#) at the same time. Where the same electricity [Metering Asset](#) is being utilised for the measurement of either:

- a) [Import](#) by [Metering Points](#) registered in the legacy [Settlement](#) arrangements and [Export](#) by [Metering Points](#) registered in the [MHHS Settlement](#) arrangements; or,
- b) [Import](#) by [Metering Points](#) registered in the [MHHS Settlement](#) arrangements and [Export](#) by [Metering Points](#) registered in the legacy [Settlement](#) arrangements,



the same [Meter Operator Agent](#) shall be [Appointed](#) to all of the [Import](#) and [Export Metering Points](#). This [Meter Operator Agent](#) must be [Qualified](#) for operations in relation to both arrangements.

- 1.6. [MHHS Migration](#) of [Complex Sites](#) should be managed carefully, with coordination between all relevant [Electricity Supplier](#)s and their chosen [Supplier Agents](#).
- 1.7. The sending of [DIP Market Messages](#) detailed in this [REC Schedule](#) is mandatory. Where [DIP Market Messages](#) are used to send information to a [Distribution Network Operator](#) from the relevant [Supplier Meter Registration Agent](#), the [Distribution Network Operator](#) shall subscribe to receive the relevant [DIP Market Message](#) or, access the information via internal communication channels.
- 1.8. All [Metering Points Created](#) following [MHHS Go-Live](#) shall be established as [MHHS Metering Points](#).
- 1.9. Where a [Metering Point](#) has been [Created](#) before [MHHS Go-Live](#), with an [Initial Registration](#) initiated after [MHHS Go-Live](#) by an [Electricity Supplier](#) that is [MHHS Activated](#), the [Electricity Supplier](#) shall follow the new connection migration process in Paragraph 2 of this [REC Schedule](#). [Initial Registration](#) after [MHHS Go-Live](#) by an [Electricity Supplier](#) that is not [MHHS Activated](#) shall follow the legacy process, as defined in Part E of the [Metering Operations Schedule](#).
- 1.10. Where a [Metering Point](#) has been [Created](#) after [MHHS Go-Live](#), with an [Initial Registration](#) initiated by an [Electricity Supplier](#) that is [MHHS Activated](#), the [Electricity Supplier](#) shall follow the standard [MOA Appointment](#) with [Initial Registration](#) process, as defined in Part D of the [Metering Operations Schedule](#). [Initial Registration](#) after [MHHS Go-Live](#) by an [Electricity Supplier](#) that is not [MHHS Activated](#) shall follow the New Connection Reverse Migration process, as defined in Paragraph 3 of this [REC Schedule](#).

2 [MHHS Migration](#)

- 2.1. [Electricity Supplier](#)s can choose when to migrate individual [Metering Points](#) in line with the agreed [MHHS Migration Plan](#). There is no requirement for [MHHS Activated Electricity Suppliers](#) to enact [MHHS Migration](#) where they gain a [Metering Point](#) as part of a [Switch](#) or [Initial Registration](#).
- 2.2. To facilitate the process, the [Supplier Meter Registration Agent](#) will, on receipt of information from the [Central Switching Service](#) indicating that a [Switch](#) or [Initial Registration](#) has been initiated for a [Metering Point](#) currently settling under legacy arrangements, send site information to the [Gaining Supplier](#) via both legacy [Market Messages](#) and [DIP Market Messages](#) in accordance with [BSCP708](#).



- 2.3. Where an [Electricity Supplier](#) chooses not to enact [MHHS Migration](#) as part of a [Switch](#) or [Initial Registration](#), it shall follow legacy arrangements to [Appoint Supplier Agents](#) in accordance with Part E of the [Metering Operations Schedule](#) and the [BSC](#). Where an [Electricity Supplier](#) chooses to enact [MHHS Migration](#), the transmission of an [IF-036 Market Message](#) ([SMRS Notification of Supplier Agent Appointment and Supporting Info](#)) relating to either or both the [Meter Operator Agent](#) and/or the [Advanced / Smart Data Service Agent](#) will indicate that [MHHS Migration](#) has occurred and the [Metering Point](#) is now operating under [MHHS](#) arrangements.
- 2.4. Where a [Related Metering Point](#) relationship exists, as part of an [MHHS Migration](#) the [Meter Operator Agent](#) and [Advanced / Smart Data Service Agent Appointments](#), shall only be progressed through migration in relation to the [Primary Related Metering Point](#). The [MHHS Migration](#) status of the [Secondary Related Metering Point\(s\)](#) shall be the same as the [Primary Related Metering Point](#).
- 2.5. As [Associated Import / Export Metering Points](#) will be [MHHS Migrated](#) independently, the standard [Supplier Meter Registration Service](#) validation will be disappplied to enable the [Electricity Supplier](#) for the [Export Metering Point](#) to initiate a [Meter Operator Agent Appointment](#) (but subject to Paragraph 1.6).
- 2.6. Once the [Supplier Agent Appointments](#) have been initiated, [MHHS Migration](#) will complete unless one or more of the following events occur:
- a) a notification of a [Pending Registration](#) is received by the [Electricity Retail Data Service](#) from the [Central Switching Service](#) for the [Metering Point](#). In this case, the [Appointment](#) that had been initiated by the existing [Electricity Supplier](#) as part of the migration shall be treated as lapsed;
 - b) neither the [Meter Operator Agent](#) nor the [Data Service Agent](#) accept the [Appointment](#) request and there have been no further requests for a [Supplier Agent Appointment](#) for that date triggered by the [Electricity Supplier](#); or
 - c) a notification of a [Cancelled Registration](#) is received by the [Electricity Retail Data Service](#) from the [Central Switching Service](#) for the [Metering Point](#). In this case, the [Appointment](#) that had been initiated by the [Gaining Supplier](#) as part of a [Switch](#) or [Initial Registration](#) shall be treated as lapsed;



MHHS Migration with Switch

2.7. The process below shall be followed where MHHS Migration is enacted as part of a Switch. This process is applicable to all types of Metering Asset, unless otherwise stated.

Ref	When	Action	From	To	Information Required	Method
2.7.1	Within 60 minutes of receipt of a <u>Notification</u> to New Supplier of <u>Site Information</u> by the <u>Gaining Supplier</u> (<u>MHHS IF-002 Notification to New Supplier of Site Information</u>) indicating that a <u>Switch Request</u> is <u>Pending</u>. As described in <u>BSCP708</u>, prior to this step, where the <u>Metering Point</u> is currently a <u>Non-MHHS Metering Point</u> and the <u>Gaining Supplier</u> is <u>MHHS Activated</u>, the <u>SMRS</u> will issue both the <u>MHHS IF-002</u> and also the <u>D0217</u> (<u>Confirmation of the Registration of a Meter Point</u>) and <u>D0260</u> (<u>Notification from MPAS of Old Supplier Registration Details</u>) <u>Market Messages</u> to the <u>Gaining Supplier</u>. If the <u>Gaining Supplier</u> chooses not to migrate the <u>Metering Point</u> then it will <u>Appoint</u> the <u>MOA</u> in accordance	Send <u>MOA Appointment</u> request. The <u>Gaining Supplier</u> shall ensure the chosen <u>MOA</u> is acceptable based on the <u>Premises</u>, <u>Market Segment</u> and meter type.	<u>Gaining Supplier</u>	<u>SMRS</u>	<u>MHHS IF-031 Supplier Agent Appointment Request</u>	<u>DIP Interface</u>



	with the process in Part E of the Metering Operations Schedule .					
2.7.2	Following receipt of the notification referenced in 2.7.1 and in accordance with BSCP708	Validate MOA Appointment request. If Appointment is accepted, proceed to 2.7.5, otherwise proceed to 2.7.3.	SMRS		Internal Process	N/A
2.7.3	Following 2.7.2 where the Appointment is not accepted.	Send notification that the proposed MOA Appointment has been rejected by the SMRS .	SMRS	Gaining Supplier	MHHS IF-032 SMRS Supplier Agent Appointment Request Response - rejection	DIP Interface

2.7.4	Within 60 minutes of receipt of the notification referenced in 2.7.3. Electricity Suppliers are only required to issue the new Appointment request within 60 minutes for 90% of Appointment rejections, with the remaining being processed by the end of the following Working Day.	Manage rejection of proposed MOA Appointment. Where the rejection is of a type the Gaining Supplier can resolve without involving other industry parties, send a corrected MHHS IF-031. If the Gaining Supplier needs to involve other industry parties to resolve the issue, then reasonable endeavours shall apply. Restart process from 2.7.1.	Gaining Supplier		Internal Process	N/A
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2.7.5	Following 2.7.2 where the Appointment is accepted.	Send notification that the proposed MOA Appointment has been accepted by the SMRS .	SMRS	Gaining Supplier	MHHS IF-032 SMRS Supplier Agent Appointment Request Response - acceptance	DIP Interface
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2.7.6	At the same time as 2.7.5.	Update MOA Appointment and issue MOA Appointment validation request.	SMRS	Gaining MOA	MHHS IF-033 SMRS Request for Supplier Agent Appointment	DIP Interface
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2.7.7	Following receipt of the notification referenced in 2.7.6.	Perform validation checks to confirm Electricity Supplier contract is in place and it has the correct Qualification to be Appointed for the specific Metering Point. If Appointment is accepted, proceed to 2.7.11, otherwise proceed to 2.7.8.	Gaining MOA		Internal Process	N/A
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2.7.8	Within 60 minutes of receipt of the notification referenced in 2.7.6 where Appointment is to be rejected. MOAs are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day.	Reject proposed MOA Appointment and delete any metering details received within 30 days.	Gaining MOA	SMRS	MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - rejection	DIP Interface
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2.7.9	Following receipt of the rejection notification referenced in 2.7.8 in accordance with BSCP708 .	Issue MOA Appointment outcome	SMRS	Gaining Supplier	MHHS IF-035 SMRS Appointment Status Notification - rejection	DIP Interface
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2.7.10	As soon as reasonably practicable following receipt of the notification referenced in 2.7.9.	Manage rejection of proposed MOA Appointment. Once resolved initiate new MOA Appointment and follow the process from step 2.7.1.	Gaining Supplier		Internal Process	N/A
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2.7.11	Within 60 minutes of receipt of the notification referenced in 2.7.6 where Appointment is to be accepted. MOA are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day.	Accept proposed MOA appointment.	Gaining MOA	SMRS	MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - acceptance	DIP Interface
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2.7.12	Following receipt of the acceptance notification referenced in 2.7.11 in accordance with BSCP 708.	Issue MOA Appointment outcome	SMRS	Gaining Supplier Gaining MOA	MHHS IF-035 SMRS Appointment Status Notification -acceptance	DIP Interface
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2.7.13	By Gaining Supplier Effective From Date	Send MOA deappointment using legacy Market Messages .	Losing Supplier	Losing MOA	D0151 Termination of Appointment of Contract by Supplier	Electronic or other method, as agreed
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2.7.14	Following receipt of the acceptance notification referenced in 2.7.11 in accordance with BSCP 708.	Publish MOA Appointment details and request that MTDs are sent. Separate notifications shall be issued for Primary Related Metering Point and Secondary Related Metering Points (if applicable).	SMRS	Losing MOA	D0170 Request for Metering System Related Details	Electronic or other method, as agreed
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2.7.15	Within 2WD of receipt of the notification in 2.7.14 for Advanced Metering Assets and Traditional Metering Assets. No further action is required for Smart Metering Assets.	Send MTDs for the Metering Point and any Secondary Related Metering Points. Where the MTDs change before the Gaining MOA effective from date, the Losing MOA shall send revised MTDs. The Losing MOA shall not wait for the deappointment notification in 2.7.13 before issuing the MTDs. For NHH Advanced Meters, the Losing MOA will need to convert the legacy MTDs (which were previously communicated in a D0149/D0150 and	Losing MOA	Gaining MOA	Advanced Metering Assets D0268 Advanced Meter Technical Details D0383 Notification of Commissioning Information D0384 Notification of Commissioning Status or Traditional Metering Assets D0149 Notification of Mapping Details. D0150 Traditional Meter Technical Details	Electronic or other method, as agreed
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		D0313) into a D0268 prior to sending. For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient information to fully populate group 01A. For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset.				
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2.7.16	If required, and no earlier than 3WD following receipt of the notification in 2.7.12, for Advanced Metering Assets and Traditional Metering Assets .	Request missing MTDs where these are required by the Gaining MOA and have not been received.	Gaining MOA	Losing MOA	D0170 Request for Metering System Related Details	Electronic or other method, as agreed
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2.7.17	As soon as reasonably practicable, following receipt of the notification in 2.7.16.	Send MTDs. Where the Losing MOA is unable to issue MTDs, it shall report this to the Electricity Supplier. Where the missing MTDs arise as a result of a Switch, any query by the Losing MOA should be directed to the Losing Supplier.	Losing MOA	Gaining MOA	Advanced Metering Assets D0268 Advanced Meter Technical Details D0383 Notification of Commissioning Information D0384 Notification of Commissioning Status or Traditional Metering Assets D0149 Notification of Mapping Details. D0150 Traditional Meter Technical Details	Electronic or other method, as agreed
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2.7.18	Following 2.7.11, in accordance with BSCP708 .	Determine processing treatment e.g. whether the MOA Appointment is effective on the next day or a future date. For retrospective MOA Appointments proceed to 2.7.19, otherwise proceed to 2.7.20.	SMRS		Internal Process	N/A
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2.7.19	Following 2.7.18 (where the MOA Appointment is retrospective.	Publish notification of MOA Appointment and MTDs for the Metering Point and any Secondary Related Metering Points .	SMRS	Gaining Supplier Gaining MOA SDS/ADS DNO EES Provider	MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info	DIP Interface
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2.7.20	For a prospective MOA Appointment: a) following a Switch Request cancellation being received from the CSS; or following completion of the Secured Active processing from CSS on the day before the MOA effective from date.	Review and re-validate MOA Appointment. Where the MOA Appointment is no longer valid e.g. the Switch Request is not Secured or has been cancelled, proceed to 2.7.21, otherwise proceed to 2.7.24.	SMRS		Internal Process	N/A
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2.7.21	Within the timescales set out in BSCP708 , where the Appointment is not taking effect.	Issue MOA Appointment outcome notification to reflect lapsed MOA Appointment .	SMRS	Gaining Supplier Gaining MOA	MHHS IF-035 SMRS Appointment Status Notification - rejection	DIP Interface
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2.7.22	Following receipt of the notification in 2.7.21.	Receive notification of lapsed Appointment and delete any metering details received within 30 days.	Gaining MOA		Internal Process	N/A
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2.7.23	As soon as reasonably practicable following receipt of the notification referenced in 2.7.21.	Manage rejection of MOA Appointment . If required, initiate new MOA Appointment and follow the process from step 2.7.1.	Gaining Supplier		Internal Process	N/A
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2.7.24	Within the timescales set out in BSCP708 , where the Appointment is taking effect.	Publish notification of MOA Appointment and MTDs for Metering Point and any Secondary Related Metering Points .	SMRS	Gaining MOA Gaining Supplier ADS / SDS DNO EES Provider	MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info	DIP Interface
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2.7.25	Following receipt of the notifications in 2.7.15 / 2.7.17 and 2.7.19 / 2.7.24.	Validate MTDs, including reconciliation with data received from the Gaining Supplier. Where discrepancies are identified, the MOA shall resolve these in discussion with the relevant Market Participants. This may delay the ongoing notification in 2.7.26.	Gaining MOA		Internal Process	N/A
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2.7.26	Within 60 minutes of receipt of the notification in 2.7.24 (subject to any delay as per 2.7.25).	Send MTDs. For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient information to fully populate group 01A. For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset.	Gaining MOA	ADS / SDS Gaining Supplier DNO	Assets • • • or • Assets • •	Advanced Metering D0268 Advanced Meter Technical Details D0383 Notification of Commissioning Information D0384 Notification of Commissioning Status. Additional Metering D0149	Electronic or other method, as agreed
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						Notification of Mapping Details. D0150 Traditional Meter Technical Details
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2.7.27	Following receipt of the notification in 2.7.24 and 2.7.26.	Validate MTDs, including reconciliation with data received from the SMRS. Where discrepancies are identified, the Gaining Supplier shall resolve in discussion with the relevant Market Participants.	Gaining Supplier		Internal Process	N/A
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2.7.28	On appointment of Gaining MOA and between 5 WD and 10 WD of 2.7.19 or 2.7.24.	Send Consumer details. The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule.	Gaining Supplier	Gaining MOA	D0302 Notification of Customer Details D0225 Priority Services Details	Electronic or other method, as agreed
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2.7.29	Within 3 <u>WD</u> of 2.7.19 or 2.7.24.	Send notification of <u>Electricity Supplier</u> and <u>MOA</u> appointment.	Gaining <u>MOA</u>	<u>MAP</u>	<u>D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP.</u>	Electronic or other method, as agreed
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2.7.30	Within 5 <u>WD</u> of 2.7.13.	Send notification of <u>MOA</u> de-appointment.	Losing <u>MOA</u>	<u>MAP</u>	<u>D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP.</u>	Electronic or other method, as agreed
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MHHS Migration with no Switch

2.8. The process below shall be followed where MHHS Migration is enacted via a change of Supplier Agent, with no concurrent Switch. This process is applicable to all types of Metering Asset, unless otherwise stated.

Ref	When	Action	From	To	Information Required	Method
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2.8.1	As and when required by the Electricity Supplier, subject to the following: a) an MHHS Migration with no Switch cannot be applied retrospectively; and b) the Effective From Date shall be no more than 28 days after (but not including) the day on which the IFhttps://digital-navigator.azurewebsites.net/dataspec/marketmessage/MM20015031 (Supplier Agent Appointment Request) is submitted.	Send MOA Appointment request. The Electricity Supplier shall ensure the chosen MOA is acceptable based on the Premises, Market Segment and meter type. The Electricity Supplier should note the SMRS processing timescales set out within BSCP708.	Electricity Supplier	SMRS	MHHS IF-031 Supplier Agent Appointment Request	DIP Interface
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2.8.2	Following receipt of the notification referenced in 2.8.1 and in accordance with BSCP708 .	Validate MOA Appointment request. If Appointment is accepted, proceed to 2.8.5, otherwise proceed to 2.8.3.	SMRS		Internal Process	N/A
2.8.3	Following 2.8.2 where the Appointment is not accepted.	Send notification that the proposed MOA Appointment has been rejected by the SMRS .	SMRS	Electricity Supplier	MHHS IF-032 SMRS Supplier Agent Appointment Request Response - rejection	DIP Interface

2.8.4	As soon as reasonably practicable following receipt of the notification referenced in 2.8.3.	Manage rejection of proposed MOA Appointment. Where the rejection is of a type the Electricity Supplier can resolve without involving other industry parties, send a corrected MHHS IF https://digital-navigator.azurewebsites.net/dataspec/marketmessage/MM20015031. If the Electricity Supplier needs to involve other industry parties to resolve the issue, then reasonable endeavours shall apply. Restart process from 2.8.1.	Electricity Supplier		Internal Process	N/A
2.8.5	Following 2.8.2 where the Appointment is accepted.	Send notification that the proposed MOA Appointment has been accepted by the SMRS .	SMRS	Electricity Supplier	MHHS IF-032 SMRS Supplier Agent Appointment Request Response - acceptance	DIP Interface
2.8.6	At the same time as 2.8.5.	Update MOA Appointment and issue MOA Appointment validation request.	SMRS	Gaining MOA	MHHS IF-033 SMRS Request	DIP Interface

					for Supplier Agent Appointment	
2.8.7	Following receipt of the notification referenced in 2.8.6.	Perform validation checks to confirm Electricity Supplier contract is in place and it has the correct Qualification to be Appointed for the specific Metering Point. If Appointment is accepted, proceed to 2.8.11, otherwise proceed to 2.8.8.	Gaining MOA		Internal Process	N/A
2.8.8	Following receipt of the notification referenced in 2.8.6 where Appointment is to be rejected. This step should be completed by 23:00 where the	Reject proposed MOA Appointment and delete any metering details received within 30 days. The Gaining MOA should note the SMRS processing timescales set out within BSCP708.	Gaining MOA	SMRS	MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - rejection	DIP Interface

	notification is received before 17:00.					
2.8.9	Following receipt of the rejection notification referenced in 2.8.8 in accordance with BSCP708 .	Issue MOA Appointment outcome	SMRS	Electricity Supplier	MHHS IF-035 SMRS Appointment Status Notification - rejection	DIP Interface
2.8.10	As soon as reasonably practicable following receipt of the notification referenced in 2.8.9.	Manage rejection of proposed MOA Appointment . Once resolved, initiate new MOA Appointment and follow the process from step 2.8.1.	Electricity Supplier		Internal Process	N/A
2.8.11	Following receipt of the notification referenced in	Accept proposed MOA appointment.	Gaining MOA	SMRS	MHHS IF-034 Supplier Agent Appointment Request	DIP Interface



	2.8.6 where Appointment is to be accepted. This step should be completed by 23:00 where the notification is received before 17:00.				Response to SMRS	
2.8.12	Following receipt of the acceptance notification referenced in 2.8.11 in accordance with BSCP708.	Issue MOA Appointment outcome.	SMRS	Electricity Supplier Gaining MOA	MHHS IF-035 SMRS Appointment Status Notification - acceptance	DIP Interface
2.8.13	Within 5WD of receipt of the notification	Send MOA de-appointment using legacy Market Messages.	Electricity Supplier	Losing MOA	D0151 Termination of	Electronic or other method,



	referenced in 2.8.12.				Appointment of Contract by Supplier	as agreed
2.8.14	Following receipt of the acceptance notification referenced in 2.8.11 in accordance with BSCP708 .	Publish MOA Appointment details and request that MTDs are sent. Separate notifications shall be issued for Primary Related Metering Points and Secondary Related Metering Points.	SMRS	Losing MOA	D0170 Request for Metering System Related Details	Electronic or other method, as agreed

2.8.15	Within 2WD of receipt of the request in 2.8.14 for Advanced Metering Assets and Traditional Metering Assets. No further action is required for Smart Metering Assets	Send MTDs for the Metering Point and any Secondary Related Metering Points. Where the MTDs change before the Gaining MOA effective from date, the Losing MOA shall send revised MTDs. The Losing MOA shall not wait for the de-appointment notification in 2.8.13 before issuing the MTDs. For NHH Advanced Meters, the Losing MOA will need to convert the legacy MTDs (which were previously communicated in a D0149 / D0150 and D0313) into a D0268 prior to sending. For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering	Losing MOA	Gaining MOA	Advanced Metering Assets D0268 Advanced Meter Technical Details D0383 Notification of Commissioning Information D0384 Notification of Commissioning Status or Traditional	Electronic or other method, as agreed



		Asset is present on site, unless the MOA does not have sufficient information to fully populate group 01A. For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset.			Metering Assets D0149 Notification of Mapping Details. D0150 Traditional Meter Technical Details	
2.8.16	If required, and no earlier than 3 WD following receipt of the notification in 2.8.12, for Advanced Meter Assets and Traditional Metering Assets .	Request missing MTDs where these are required by the Gaining MOA and have not been received.	Gaining MOA	Losing MOA	D0170 Request for Metering System Related Details	Electronic or other method, as agreed



2.8.17	As soon as reasonably practicable, following receipt of the notification in 2.8.16.	Send MTDs. Where the Losing MOA is unable to issue MTDs, it shall report this to the Electricity Supplier. Where the missing MTDs arise as a result of a Switch, any query by the Losing MOA should be directed to the Losing Supplier.	Losing MOA	Gaining MOA	Advanced Metering Assets D0268 Advanced Meter Technical Details D0383 Notification of Commissioning Information D0384 Notification of	Electronic or other method, as agreed
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					Commissioning Status or Traditional Metering Assets D0149 Notification of Mapping Details. D0150 Traditional Meter Technical Details	
2.8.18	Following 2.8.11, in accordance with BSCP708 .	Determine processing treatment e.g. whether the MOA Appointment is effective on the next day or a future date. For retrospective MOA Appointments proceed to 2.8.19, otherwise proceed to 2.8.20.	SMRS		Internal Process	N/A

2.8.19	Following 2.8.18 (where the MOA Appointment is retrospective).	Publish notification of MOA Appointment and MTDs for the Metering Point and any Secondary Related Metering Points .	SMRS	Electricity Supplier Gaining MOA SDS/ADS DNO EES Provider	MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info	DIP Interface
2.8.20	For a prospective MOA Appointment , following completion of the Secured Active processing from CSS on the day before the MOA effective from date.	Review and re-validate MOA Appointment . Where the MOA Appointment is no longer valid e.g. the Switch Request is not Secured, proceed to 2.8.21, otherwise proceed to 2.8.24.	SMRS		Internal Process	N/A
2.8.21	Within the timescales set out in BSCP708 , where the Appointment is not taking effect.	Issue MOA Appointment outcome notification to reflect lapsed MOA Appointment .	SMRS	Electricity Supplier Gaining MOA	MHHS IF-035 SMRS Appointment Status Notification - rejection	DIP Interface
2.8.22	Following receipt of the notification in 2.8.21.	Receive notification of lapsed Appointment and delete any metering details received within 30 days.	Gaining MOA		Internal Process	N/A



2.8.23	As soon as reasonably practicable following receipt of the notification referenced in 2.8.21.	Manage rejection of MOA Appointment . If required, initiate new MOA Appointment and follow the process from step 2.8.1.	Electricity Supplier		Internal Process	N/A
2.8.24	Within the timescales set out in BSCP708 , where the Appointment is taking effect.	Publish notification of MOA Appointment and MTDs for Metering Point and any Secondary Related Metering Points .	SMRS	Gaining MOA Electricity Supplier ADS / SDS DNO EES Provider	MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info	DIP Interface
2.8.25	Following receipt of the notifications in 2.8.15 / 2.8.17 and 2.8.19 / 2.8.24.	Validate MTDs , including reconciliation with data received from the Electricity Supplier . Where discrepancies are identified, the MOA shall resolve these in discussion with the relevant Market Participants . This may delay the ongoing notification in 2.8.26	Gaining MOA		Internal Process	N/A

2.8.26	Within 60 minutes of receipt of the notification in 2.8.24 (subject to any delay as per 2.8.25).	Send MTDs. For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient	Gaining MOA	ADS / SDS Electricity Supplier DNO	Advanced Metering Assets D0268 Advanced Meter Technical Details	Electronic or other method, as agreed
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		information to fully populate group 01A. For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset.			D0383 Notification of Commissioning Information D0384 Notification of Commissioning Status. or Traditional Metering Assets D0149 Notification of Mapping Details. D0150 Traditional Meter Technical Details	
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2.8.27	Following receipt of the notification in 2.8.24 and 2.8.26.	Validate MTDs, including reconciliation with data received from the SMRS. Where discrepancies are identified, the Electricity Supplier shall resolve in discussion with the relevant Market Participants.	Electricity Supplier		Internal Process	N/A
2.8.28	On appointment of Gaining MOA and between 5 WD and 10 WD of 2.8.19 or 2.8.24.	Send Consumer details. The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule.	Electricity Supplier	Gaining MOA	D0302 Notification of Customer Details D0225 Priority Services Details	Electronic or other method, as agreed
2.8.29	Within 3 WD of 2.8.19 or 2.8.24.	Send notification of Electricity Supplier and MOA appointment.	Gaining MOA	MAP	D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP.	Electronic or other method, as agreed



2.8.30	Within 5 <u>WD</u> of 2.8.13.	Send notification of MOA deappointment.	Losing MOA	MAP	D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP.	Electronic or other method, as agreed
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New Connection [MHHS Migration](#)

2.9. The process below shall be followed where [MHHS Migration](#) is enacted via an [Initial Registration](#). This process is only applicable where the [Metering Point](#) was [Created](#) within the [Supplier Meter Registration Service](#) prior to [MHHS Go-Live](#) and the [Gaining Supplier](#) is [MHHS Activated](#). This process is applicable to all types of [Metering Asset](#), unless otherwise stated.

Ref	When	Action	From	To	Information Required	Method
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2.9.1	Within 60 minutes of receipt of a Notification to New Supplier of Site Information by the Gaining Supplier (MHHS IF-002 Notification to New Supplier of Site Information) indicating that an Initial Registration Request is Pending. As described in BSCP708, prior to this step, where the Metering Point was established before MHHS Go-Live and the Gaining Supplier is MHHS Activated, the SMRS will issue both the MHHS IF002 and also the D0217 (Confirmation of the Registration of a Meter Point) and D0260 (Notification from MPAS of Old Supplier Registration Details) Market Messages to the Gaining Supplier. If the Gaining Supplier chooses not to migrate the Metering Point then it will Appoint the MOA in accordance with the process in Part E of the Metering Operations Schedule.	Send MOA Appointment request. The Gaining Supplier shall ensure the chosen MOA is acceptable based on the Premises, Market Segment and meter type.	Gaining Supplier	SMRS	MHHS IF-031 Supplier Agent Appointment Request	DIP Interface
2.9.2	Following receipt of the notification	Validate MOA	SMRS		Internal Process	N/A



	referenced in 2.9.1 and in accordance with BSCP708	Appointment request. If Appointment is accepted, proceed to 2.9.5, otherwise proceed to 2.9.3.				
2.9.3	Following 2.9.2 where the Appointment is not accepted.	Send notification that the proposed MOA Appointment has been rejected by the SMRS .	SMRS	Gaining Supplier	MHHS IF-032 SMRS Supplier Agent Appointment Request Response - rejection	DIP Interface

2.9.4	Within 60 minutes of receipt of the notification referenced in 2.9.3. Electricity Suppliers are only required to issue the new Appointment request within 60 minutes for 90% of Appointment rejections, with the remaining being processed by the end of the following Working Day.	Manage rejection of proposed MOA Appointment. Where the rejection is of a type the Gaining Supplier can resolve without involving other industry parties, send a corrected MHHS IF-031. If the Gaining Supplier needs to involve other industry parties to resolve the issue, then reasonable endeavours shall apply. Restart process from 2.9.1.	Gaining Supplier		Internal Process	N/A
2.9.5	Following 2.9.2 where the Appointment is accepted.	Send notification that the proposed MOA Appointment has been accepted by the SMRS .	SMRS	Gaining Supplier	MHHS IF-032 SMRS Supplier Agent Appointment Request Response - acceptance	DIP Interface
2.9.6	At the same time as 2.9.5.	Update MOA Appointment and issue MOA Appointment validation request.	SMRS	Gaining MOA	MHHS IF-033 SMRS Request for Supplier Agent Appointment	DIP Interface



2.9.7	Following receipt of the notification referenced in 2.9.6.	Perform validation checks to confirm Electricity Supplier contract is in place and it has the correct Qualification to be Appointed for the specific Metering Point. If Appointment is accepted, proceed to 2.9.11, otherwise proceed to 2.9.8.	Gaining MOA		Internal Process	N/A
2.9.8	Within 60 minutes of receipt of the notification referenced in 2.9.6 where Appointment is to be rejected. MOAs are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day.	Reject proposed MOA Appointment and delete any metering details received within 30 days.	Gaining MOA	SMRS	MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - rejection	DIP Interface
2.9.9	Following receipt of the rejection notification referenced in 2.9.8, in accordance with BSCP708 .	Issue MOA Appointment outcome	SMRS	Gaining Supplier	MHHS IF-035 SMRS Appointment Status Notification - rejection	DIP Interface



2.9.10	As soon as reasonably practicable following receipt of the notification referenced in 2.9.9.	Manage rejection of proposed MOA Appointment . Once resolved initiate new MOA Appointment and follow the process from step 2.9.1.	Gaining Supplier		Internal Process	N/A
2.9.11	Within 60 minutes of receipt of the notification referenced in 2.9.6 where Appointment is to be accepted. MOA are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day .	Accept proposed MOA appointment.	Gaining MOA	SMRS	MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - acceptance	DIP Interface
2.9.12	Following receipt of the acceptance notification referenced in 2.9.11 in accordance with BSCP708 .	Issue MOA Appointment outcome	SMRS	Gaining Supplier Gaining MOA	MHHS IF-035 SMRS Appointment Status Notification acceptance	DIP Interface

2.9.13	Following 2.9.11, in accordance with BSCP708 .	Determine processing treatment e.g. whether the MOA Appointment is effective on the next day or a future date. For retrospective MOA Appointments proceed to 2.9.14, otherwise proceed to 2.9.15.	SMRS		Internal Process	N/A
2.9.14	Following 2.9.13 (where the MOA Appointment is retrospective).	Publish notification of MOA Appointment and MTDs for the Metering Point and any Secondary Related Metering Points .	SMRS	Gaining Supplier Gaining MOA SDS/ADS DNO EES Provider	MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info	DIP Interface
2.9.15	Following 2.9.13 (where the MOA Appointment is prospective): a) following an Initial Registration Request cancellation being received from the CSS ; or b) following completion of the	Review and re-validate MOA Appointment . Where the MOA Appointment is no longer valid e.g. the Initial	SMRS		Internal Process	N/A



	Secured Active processing from CSS on the day before the MOA effective from date.	Registration Request is not Secured or has been cancelled, proceed to 2.9.16, otherwise proceed to 2.9.19.				
2.9.16	Within the timescales set out in BSCP708 , where the Appointment is not taking effect.	Issue MOA Appointment outcome notification to reflect lapsed MOA Appointment .	SMRS	Gaining Supplier Gaining MOA	MHHS IF-035 SMRS Appointment Status Notification - rejection	DIP Interface
2.9.17	Following receipt of the notification in 2.9.16.	Receive notification of lapsed Appointment and delete any metering details received within 30 days.	Gaining MOA		Internal Process	N/A
2.9.18	As soon as reasonably practicable following receipt of the notification referenced in 2.9.16.	Manage rejection of MOA Appointment . If required, initiate new MOA Appointment and follow the process from step 2.9.1.	Gaining Supplier		Internal Process	N/A
2.9.19	Within the timescales set out in BSCP708 , where the Appointment is taking effect.	Publish notification of MOA Appointment for Metering Point and any	SMRS	Gaining MOA Gaining	MHHS IF-036 SMRS Notification of Supplier Agent	DIP Interface



		Secondary Related Metering Points .		Supplier ADS / SDS DNO EES Provider	Appointment & Supporting Info	
2.9.20	On appointment of Gaining MOA and between 5 WD and 10 WD of 2.9.14 or 2.9.19.	Send Consumer details. The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule .	Gaining Supplier	Gaining MOA	D0302 Notification of Customer Details D0225 Priority Services Details	Electronic or other method, as agreed
2.9.21	Following Appointment	Install Metering Asset (s) as required and send Meter Technical Details in accordance with Paragraph 15 on the Metering Operations Schedule .	MOA		Refer to Paragraph 15 of the Metering Operations Schedule	

3 [MHHS Reverse Migration](#)

- 3.1. [MHHS Reverse Migration](#) is initiated by the [Supplier Meter Registration Service](#) where a [Switch](#) or [Initial Registration](#) is initiated, in relation to an [MHHS Metering Point](#), by a [Gaining Supplier](#) which is not [MHHS Activated](#). Where the [Gaining Supplier](#) is [MHHS Activated](#), it cannot choose to enact [MHHS Reverse Migration](#).



- 3.2. During the [MHHS Migration Period](#), the [Gaining Supplier](#) shall check the [MHHS](#) status of the [Metering Point](#) prior to initiating a [Switch](#) or [Initial Registration](#) using the [Electricity Enquiry Service](#), to determine whether they are in a position to Register the [Metering Point](#).
- 3.3. To initiate the process, the [Supplier Meter Registration Agent](#) shall, on receipt of information indicating that a [Switch](#) has been initiated by an [Electricity Supplier](#) who is not [MHHS Activated](#) for a [Metering Point](#) currently settling under [MHHS](#) arrangements, send required information to the [Losing Supplier](#) via legacy [Market Messages](#). In the case of [Initial Registration](#) there is no [Losing Supplier](#) and therefore this communication is not required.
- 3.4. Where a [MHHS Reverse Migration](#) occurs, the transmission on an [IF-003 Market Message](#) ([Notification of Reverse Migration and De-appointment](#)) from the [Supplier Meter Registration Service](#) to the Losing [Meter Operator Agent](#) (and [Advanced](#) / [Smart Data Service Agent](#)) will indicate that [MHHS Reverse Migration](#) has occurred and the [Metering Point](#) is now operating under legacy arrangements. For [MHHS Reverse Migration](#), the [IF-003](#) ([Notification of Reverse Migration and De-appointment](#)) will be issued instead of the [IF-037](#) [Notification of Supplier Agent Appointment](#). In the case of [Initial Registration](#) there is no Losing [Meter Operator Agent](#) (or [Advanced](#) / [Smart Data Service](#)) and therefore the [IF-003](#) ([Notification of Reverse Migration and De-appointment](#)) will only be issued to the [Electricity Enquiry Service](#) and [DNO](#).
- 3.5. Where a [Related Metering Point](#) relationship exists, the [Primary Related Metering Point](#) and [Secondary Related Metering Point](#) will undergo a [Switch](#) simultaneously i.e. where a [Switch](#) is initiated in relation to the [Primary Related Metering Point](#), the [Secondary Related Metering Point](#) shall be automatically Switched by the [Central Switching Service](#). However, [MHHS Reverse Migration](#) for each [Metering Point](#) shall be progressed independently by the [Electricity Supplier](#) i.e. the [Gaining Supplier](#) shall appoint [Supplier Agents](#) for each [Metering Point](#) separately.
- 3.6. Where an [Import](#) / [Export Metering Point](#) association exists and one or both [Metering Points](#) undergo [MHHS Reverse Migration](#), these shall be progressed independently by the relevant [Electricity Suppliers](#).
- 3.7. Once initiated, a [MHHS Reverse Migration](#) will complete unless a notification of a [Cancelled Registration](#) is received for the [Metering Point](#) by the [Electricity Retail Data Service](#) from the [Central Switching Service](#).



Reverse Migration with [Switch](#)

3.8. The process below shall be followed where [MHHS Reverse Migration](#) is enacted as part of a [Switch](#). The [REC](#) documents the process covering [Appointment](#) of the legacy [MOA](#). During Reverse Migration a NHH / [HH Data Collector](#) and [Data Aggregator](#) will also be [Appointed](#). Details of this process are included in [BSCP708](#). This process is applicable to all types of [Metering Asset](#), unless otherwise stated.

Ref	When	Action	From	To	Information Required	Method
3.8.1	Where MHHS Reverse Migration is initiated as described in Paragraph 3.1.	Send MOA Appointment request. The Gaining Supplier shall populate the Service Reference (J0274) and Service Level Reference (J0275) with REVM to indicate a MHHS Reverse Migration is being initiated.	Gaining Supplier	Gaining MOA	D0155 Notification of Meter Operator or Data Collector Appointment and Terms	Electronic or other method, as agreed
3.8.2	Within 5WD of 3.8.1, if Appointment is rejected	Send notification of rejection of Appointment including the reason why the request has been rejected. Restart process from 3.8.1.	Gaining MOA	Gaining Supplier	D0261 Rejection of Agent Appointment	Electronic or other method, as agreed
3.8.3	Within 5WD of 3.8.1, if Appointment is accepted	Send notification of acceptance of Appointment .	Gaining MOA	Gaining Supplier	D0011 Agreement of Contractual Terms	Electronic or other method, as agreed
3.8.4	As soon as reasonably practicable following receipt of the notification referenced in 3.8.3	Provide Supplier Agent details and Settlement details required in accordance with BSCP708 .	Gaining Supplier	SMRS	D0205 Update Registration Details	Electronic or other method, as agreed

3.8.5	Following receipt of the notification referenced in	Perform validation checks. If data is accepted, the D0172 Confirmation of Changes will be issued in accordance with BSCP708 and Supplier Agent Appointment update will be issued to the Central Switching Service in accordance with the RMP Lifecycle Schedule.	SMRS		Internal Process	N/A
3.8.6	Within the timescales set out in BSCP708 , where the Appointment is taking effect.	Send MOA de-appointment using DIP Interfaces. This notification will be issued even if the D0205 has not been received in accordance with 3.8.4.	SMRS	Losing MOA Losing Supplier DNO EES	MHHS IF-003 Notification of Reverse Migration and De-appointment	DIP Interface
3.8.7	Within 2WD of receipt of the notification in 3.8.6	Send MTDs. Where the MTDs change before the Gaining MOA effective from date, the Losing MOA shall send revised MTDs. For Smart Metering Assets, the Losing MOA shall create the skeleton D0150. Where the IF-003 does not contain details of the Gaining MOA, the Losing MOA shall utilise other means to identify the Gaining MOA e.g.	Losing MOA	Gaining MOA	Advanced Metering Assets D0268 Advanced Meter Technical Details D0383 Notification of Commissioning Information	Electronic or other method, as agreed

		raising a query with the Losing Supplier or viewing the data via the EES .			D0384 Notification of Commissioning Status or Traditional Metering Assets D0149 Notification of Mapping Details . D0150 Traditional Meter Technical Details or Smart Metering Assets Skeleton D0150 Traditional Meter Technical Details	
3.8.8	In parallel with 3.8.7, for Smart Metering Assets .	Send skeleton D0150 Traditional MTDs	Losing MOA	Gaining Supplier	Skeleton D0150 Traditional Meter Technical Details	Electronic or other method, as agreed

3.8.9	Following receipt of the notification referenced in 3.8.8, for Smart Metering Assets .	Send tariff configuration data.	Gaining Supplier	Gaining MOA	D0367 Smart Meter Configuration Details	Electronic or other method, as agreed
3.8.10	Following receipt of notifications referenced in 3.8.7 and 3.8.9, for Smart Metering Assets .	Create a valid D0149 / D0150 pair for onward transmission.	Gaining MOA		Internal Process	N/A
3.8.11	Following receipt of notification referenced in 3.8.7, for Advanced Metering Assets where the Electricity Supplier has determined that the Metering Point should be NHH settled under legacy arrangements.	Transform the MTDs from a D0268 format to a D0149 / D0150 and D0313 format for onward transmission.	Gaining MOA		Internal process	N/A
3.8.12	As soon as reasonably practicable, following receipt of the notification in 3.8.7.	Send MTDs . Where MTDs have not been received by the Gaining MOA within the timescales set out in 3.8.7, the Gaining MOA may send a request to the Losing MOA using the D0170 (Request for Metering System Related Details) .	Gaining MOA	Gaining Supplier HHDC/ NHHDC DNO	HH Metering Assets D0268 Advanced Meter Technical Details D0383 Notification of	Electronic or other method, as agreed

					Commissioning Information	
					D0384 Notification of	
3.8.13	On appointment of Gaining MOA and within 1 WD of 3.8.3.	Send Consumer details. The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule.	Gaining Supplier	Gaining MOA	D0302 Notification of Customer Details D0225 Priority Services Details	Electronic or other method, as agreed
3.8.14	On appointment of Gaining MOA and within 1 WD of 3.8.3.	Send MOA appointment details. The D0148 should be populated in the same way as a new connection i.e. with the Gaining MOA (and Gaining Data Aggregator) details. The Gaining MOA would also receive a D0148 with details of the Gaining NHHDC / HHDC as detailed in BSCP708.	Gaining Supplier	NHHDC / HHDC	D0148 Notification of Change to Other Parties .	Electronic or other method, as agreed
3.8.15	Within 1 WD of 3.8.12.	Send notification of Electricity Supplier and MOA appointment.	Gaining MOA	MAP	D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed	Electronic or other method, as agreed



					by the MOP to the MAP.	
3.8.16	Within 5 WD of 3.8.6.	Send notification of MOA de-appointment.	Losing MOA	MAP	D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP.	Electronic or other method, as agreed

New Connection Reverse Migration

3.9. The process below shall be followed where [MHHS Reverse Migration](#) is enacted as part of an [Initial Registration](#). The [REC](#) documents the process covering [Appointment](#) of the legacy [MOA](#). During Reverse Migration a NHH / [HH Data Collector](#) and [Data Aggregator](#) will also be [Appointed](#). This process is applicable to all types of [Metering Asset](#), unless otherwise stated.

Ref	When	Action	From	To	Information Required	Method
3.9.1	Where MHHS Reverse Migration is initiated as described in Paragraph 3.1.	Send MOA Appointment request.	Gaining Supplier	Gaining MOA	D0155 Notification of Meter Operator or Data Collector Appointment and Terms	Electronic or other method, as agreed

3.9.2	Within 5WD of 3.9.1, if Appointment is rejected	Send notification of rejection of Appointment including the reason why the request has been rejected. Restart process from 3.9.1.	Gaining MOA	Gaining Supplier	D0261 Rejection of Agent Appointment	Electronic or other method, as agreed
3.9.3	Within 5WD of 3.9.1, if Appointment is accepted	Send notification of acceptance of Appointment .	Gaining MOA	Gaining Supplier	D0011 Agreement of Contractual Terms	Electronic or other method, as agreed
3.9.4	As soon as reasonably practicable following receipt of the notification referenced in 3.9.3	Provide Supplier Agent details and Settlement details required in accordance with BSCP708 .	Gaining Supplier	SMRS	D0205 Update Registration Details	Electronic or other method, as agreed
3.9.5	Following receipt of the notification referenced in 3.9.4.	Perform validation checks. If data is accepted, the D0172 Confirmation of Changes will be issued in accordance with BSCP708 and Supplier Agent Appointment update will be issued to the Central Switching Service in accordance with the RMP Lifecycle Schedule .	SMRS		Internal Process	N/A
3.9.6	Within the timescales set out in BSCP708 , where the Appointment is taking effect.	Send MOA de-appointment using DIP Interfaces . This notification will be issued even if the D0205 has not been received in accordance with 3.9.4.	SMRS	DNO EES	MHHS IF-003 Notification of Reverse Migration and De-appointment	DIP Interface

3.9.7	On appointment of Gaining MOA and within 1 WD of 3.9.3.	Send Consumer details. The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule .	Gaining Supplier	Gaining MOA	D0302 Notification of Customer Details D0225 Priority Services Details	Electronic or other method, as agreed
3.9.8	On appointment of Gaining MOA and within 1 WD of 3.9.3.	Send MOA appointment details. The D0148 should be populated with the Gaining MOA (and Gaining Data Aggregator) details. The Gaining MOA would also receive a D0148 with details of the Gaining NHHDC / HHDC as detailed in BSCP708 .	Gaining Supplier	NHHDC / HHDC	D0148 Notification of Change to Other Parties .	Electronic or other method, as agreed

4 Change of [Advanced](#) / [Smart Data Service Agent](#)

4.1. The process for [Advanced](#) / [Smart Data Service Agent Appointment](#) as part of [MHHS Migration](#) is set out within [BSCP708](#). Where an [Advanced](#) / [Smart Data Service Agent Appointment](#) occurs as part of [MHHS Migration](#), the prospective [Meter Operator Agent](#) will receive details of the new [Advanced](#) / [Smart Data Service Agent](#) from the [Supplier Meter Registration Service](#) and will provide [Meter Technical Details](#) to the new [Advanced](#) / [Smart Data Service Agent](#) in accordance with the process below:

Ref	When	Action	From	To	Information Required	Method
4.1.1	Where Advanced / Smart Data Service Agent Appointment is accepted in accordance with BSCP708 .	Publish notification of proposed Advanced / Smart Data Service Agent Appointment .	SMRS	MOA	MHHS IF-035 SMRS Appointment Status Notification	DIP Interface



4.1.2	Within 60 minutes of receipt of the notification in 4.1.1, for Traditional Metering Assets and Advanced Metering Assets only.	Send Meter Technical Details. For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient information to fully populate group 01A. For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset.	MOA	ADS / SDS	Advanced Metering Assets D0268 Half Hourly Meter Technical Details or Traditional Metering Assets D0149 Notification of Mapping Details. D0150 Traditional Meter Technical Details	Electronic or other method, as agreed
4.1.3	Where Advanced / Smart Data Service Agent	Issue notification of confirmed Advanced / Smart Data Service	SMRS	MOA	MHHS IF-036 SMRS Notification of Supplier	DIP Interface
	Appointment is confirmed in accordance with BSCP708 .	Agent Appointment .			Agent Appointment & Supporting Info	